

Job Description

Title: Circulation Librarian Interlibrary Loan Coordinator

General Summary:

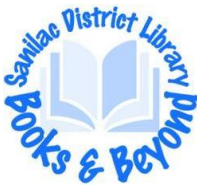
Under the direction of the Library Director, the Circulation Librarian performs a variety of duties and provides direct service to patrons by assisting them with library operations and material use, implementing policies and procedures, using technology to complete job duties while maintaining a positive work atmosphere as a member of SDL's team. These duties may be performed at SDL or the CPS School Library Branches. The Circulation Librarian may supervise subordinate staff in the absence of the Director. This position may provide opportunities for professional growth.

Typical duties:

The following statements are intended to describe the general nature and level of work being performed by persons assigned this classification. They are not to be construed as an exhaustive list of all job duties performed by the Circulation Librarian. Duties and responsibilities may be added, deleted or modified at any time.

Circulation Librarian:

1. Perform all necessary tasks to accurately circulate library materials following established procedures and policies including checking items out and in, reserves, issuing library cards and updating patron records while maintaining confidentiality as per the MI Right To Privacy Act and state laws.
2. Prepare overdue reports and notices.
3. Properly follow procedure to receive funds given in payment or contribution.
4. Assist users in locating desired library materials owned by SDL or through interlibrary loan.
5. Demonstrate the use of the library catalog and provide reader's advisory information.
6. Perform basic reference interviews and conduct research to obtain and/or refer patrons to appropriate resources.
7. Answer questions regarding library policies, procedures, equipment, collections, programs and services to patrons in person, by phone or email.
8. Assist and instruct patrons about computer and internet usage and policies.
9. Assist patrons in making copies, sending and receiving faxes.
10. Monitor public behavior and resolve customer concerns and complaints.
11. Maintain library collections by sorting, shelving, packing and unpacking, empty the drop-box; clean, process and repair materials.
12. Maintain the database of library holdings by editing and/or importing MARC records as instructed by the library director.
13. Arrange shelves and straighten items by classification number and maintain the library in a clean, orderly and safe condition.
14. Conduct inventory and weeding as per Director's instructions.
15. Maintain supply of newsletters, brochures and flyers located in various areas of the library. Post approved public literature in lobby.
16. Assist in planning and preparing displays and exhibits.
17. Update public access computers.
18. Perform opening and closing procedures to maintain building security.
19. Perform daily routine library functions as needed and as work load permits.
20. Attend staff meetings and may be required to attend various workshops.
21. May be required to perform other tasks as assigned by the Director or the duties of other library personnel as needed.



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Interlibrary Loan Coordinator:

1. Perform all necessary tasks to accurately process interlibrary loan requests.
2. Receive incoming ILL items.
3. Return ILL materials to lending library.
4. Develop and maintain ILL procedures.
5. Review various InnReach reports including Returned Too Late & InTransit.
6. Compile statistics for monthly activity reports.

Qualifications:

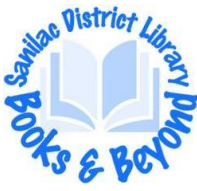
The Circulation Librarian position requires commitment to public service, attention to detail and a willingness to learn. The following competencies are required to enable training and to satisfactorily perform the functions of the job. It is essential for the employee to gain a thorough knowledge of the library's integrated library system and other resources. The employee is expected to maintain skills in order to continually upgrade to meet changing job conditions and technology advancements.

- High school diploma or GED. *Higher level of education preferred.*
- Computer proficiency with keyboarding, Microsoft Office (Excel, Publisher and Word), email and the internet.
- Previous work experience in a library with knowledge of library methods and techniques.
- Customer service skills.
- Basic clerical and mathematical skills.
- Ability to read, understand and follow written and oral instructions.
- Organizational skills and ability to multi-task with high degree of accuracy.
- Ability to file alphabetically and numerically.

Required Physical Abilities:

This position requires the ability to perform the essential functions contained in the job description. These include, but are not limited to, the following requirements and working conditions. Reasonable accommodations *may* be made for otherwise qualified applicants unable to fulfill one or more of these requirements:

- Visual acuity necessary to view a computer screen, review documents, read spine labels to retrieve library materials from shelves or storage areas.
- Hearing ability to discern voice and audible tones with some background noise in order to answer the telephone and customer inquiries.
- Physical ability to push/pull fully loaded book carts weighing up to 100 pounds.
- Ability to empty the drop box.
- Lift and carry stacks of books, materials and delivery bags weighing up to 40 pounds.
- Lift and/or move items which vary in weight, size, and shape and which could be located from floor to overhead level and may involve climbing and balancing; bending, stooping, kneeling, crouching, and/or crawling.
- Significant fine finger dexterity, visual acuity and keyboarding/PC skills to effectively access information on the computer.
- Ability to stand or sit for prolonged periods.
- Ability to shovel snow and clean the library, if needed.
- Working conditions may include exposure to books and other materials that may contain molds, mildews and dust.
- Ability to travel to various training workshops.



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Interlibrary Loan Coordinator

Personal Qualities:

- Honest, hardworking and dependable with a strong sense of responsibility.
- Ability to think problems through to resolution using common sense and logic.
- Strong public service attitude with an understanding of the importance of good customer service. Staff members serve as the link between library resources and the patron. It is important that employees be approachable and friendly but professional.
- Possess the interpersonal and communication skills to effectively interact with staff and patrons in a courteous manner to maintain favorable public relations.
- Has as a positive attitude that is open to direction.
- Ability to work cooperatively with the director, staff and public.
- Ability to multi-task, manage time and organize work to increase productivity under minimal supervision.
- Ability to handle confidential and sensitive information in an appropriate and secure manner.
- Detail oriented.
- Excellent memory and knowledge retrieval skills.